



Program Quality Director Report

25th August 2024

Goals for the year

- Create a training team to work on different aspects of training and education.
- Encourage divisions to hold workshops around club quality education.
- Provide education around contests (judging workshops), new LMS etc.

A training team has been established to oversee the following training and education:

Club Officer Training - Kath Cherrie/Helen Cartmell

District Officer Training - Marie Fox

Quality Clubs—Esther Haines. Esther is in the process of creating What's App groups, such as Presidents, VPE, VPPR, etc., which will provide another avenue for club officers to connect and discuss ideas, issues, etc.

District Officer Training

District Officer Training was held in June under the guidance of PQD Carol Mitchell. The training was well attended and successful, with a small handful receiving an online catch-up session in July.

The percentage of district officers trained to date is 65%. However, since the June/July training, the District has filled seven additional Area Director roles, so we should see this percentage increase by the end of September.

Club Officer Training – Round 1

Online sessions:

1 x new club officer training

1 x experienced officer training

The split between new and experienced club officers was very well received, as it allowed members who have held many roles multiple times to take a deeper dive into their roles.

In-person sessions

1 per division except for Division C, which held one session in Invercargill and one in Dunedin

Online catch-up sessions (held during the week) x 2

There was mixed feedback about holding in-person vs. online sessions, but generally highlighted the need for both in-person and online training formats.

All sessions were held on Saturday mornings. However, requests were received for more weekday training, so the catch-up sessions were scheduled for weekdays in the last week of August.

Weekday sessions will be reviewed for the second round of training.

Final numbers of club officers trained are not yet available as, at the time of writing this report, the two catch-up sessions have yet to be held. However, of note to date:

- Number of clubs who achieved the minimum of four, but less than seven club officers trained = 36
- Number of clubs who achieved seven club officers trained = 6. These clubs were Foveaux Club, Dunedin Toastmasters Club, Civic Club, Cook Strait Club, Cupcake Communicators, Ohariu Toastmasters. Congratulations to all these clubs who achieved their DCP points for the full complement of club officers to attend training.

I wish to thank:

Kath and Helen, thank you for the tremendous amount of time and energy you have invested in putting together a program to help all the District's club executive officers receive the tools necessary to support their club's success this year.

All the experienced club officers who ran the initial online sessions and who set a high standard for the upcoming sessions.

The Division and Area Directors for facilitating the in-person meetings in their area/division. This was the first time for some of our district officers who stepped up to the mark admirably.

To the team of toastmasters who supported the catch-up sessions. The presenters had a mix of experience; none had worked together before, but they showed how a group of people with a common goal and a good plan can execute said plan with high energy, good meeting flow, and a positive outcome for attendees.

District Conference 2025

District 72 received a bid from a group of Toastmasters in Wellington to host the 2025 Conference. The DEC approved the bid in July 2024. Roger Hynd from Ohariu Toastmasters is the conference chair.

The Conference will be held the weekend of 9-11 May 2025. The proposed venue is the Parliament Buildings.

District Contests

There will be a change in the district contests held in the 2024-25 year. As per the Speech Contest Rules, District Director Carol Mitchell put a motion to the DEC to drop the table topics contest in favour of holding the new online speech contest established by Toastmasters International. The Area Directors were tasked with gathering feedback from the clubs in their areas to make an informed decision and vote according to their club's preferences. After thorough discussion and multiple amendments to the motion, the DEC approved the decision for the District to hold the International Speech Contest, Online Speech Contest, Table Topics Contest, and Evaluation Contest.

Area and Division Directors will plan how the contests, in particular the online contest, will be run at the Area and Division levels at the upcoming District Officer Training.

I am currently discussing with the Conference Committee how the online contest will be conducted in conjunction with the conference.

New Learning Management System (Pathways)

Feedback from the Toastmasters International briefing at the TI Convention revealed that the new LMS system will launch in October. No definitive decision was made on training before the launch. However, the district will be looking to run workshops on the new system.

Trios, who attended a conference in Anaheim, received a sneak peek at the new LMS. From what I saw, it does look like a more simplified version of the current Pathways system. Some changes included:

- All club executive officers will have access to basecamp.
- Level and pathways approval is a one-step process, so there will no longer be a need to log into Club Central to submit awards.
- Dual members will now select from a drop-down box at the time of submitting the level/Path which club they want to assign the level/Path.
- The evaluations at the beginning and end of the project will no longer be there. They have been replaced with two questions at the beginning: What do I want to know, and What do I need to know? These are optional questions visible only to the member.

Kayleen Gilder

Program Quality Director 2024-2025